

Family Support Worker Resume

Family Support Worker

george.smith@email.com | (123) 456-7890 | 123 Family Lane, Springfield, IL

linkedin.com/in/george-smith | george-smith-portfolio.com

Profile Summary

Compassionate and dedicated Family Support Worker with over 5 years of experience aiding diverse families in navigating social services, strengthening family dynamics, and fostering community relationships. Proficient in crisis intervention, advocacy, and case management, with a proven track record of improving family outcomes by 30%. Adept at collaborating with various community resources to provide holistic support tailored to individual family needs.

Work Experience

Family Support Worker

Springfield Social Services

1st June, 2018 - Present

- Implemented family-centered strategies that resulted in a 25% improvement in family cohesion as evaluated by client feedback.
- Facilitated over 100 support group sessions leading to enhanced community engagement and support network development.
- Developed and executed individualized family support plans, achieving a 90% satisfaction rate in follow-up evaluations.

Support Coordinator

Bright Future Community Services

1st March, 2015 - 31st May, 2018

- Coordinated services for 75+ families, connecting them with essential community resources, resulting in a 40% increase in successful referrals.
- Trained and mentored 5 new hires, enhancing the program's overall service quality as noted by performance assessments.
- Led community outreach initiatives increasing awareness and participation by 30% in local family support programs.

Education

University of Illinois at Urbana-Champaign

Bachelor of Social Work

1st September, 2010 - 31st May, 2014

Skills

Crisis Intervention, Case Management, Family Dynamics, Community Engagement, Advocacy, Resource Coordination

Notable Projects

Family Empowerment Initiative

Led a year-long project aimed at empowering at-risk families through workshops and support groups, which resulted in an increased community support network by 50%.

Certifications

Certified Family Life Educator

Issued by National Council on Family Relations, 15th March, 2018

Awards

Outstanding Service Award

Awarded by Springfield Social Services, 1st December, 2019